



300 Dufferin Avenue
P.O. Box 5035
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London
CANADA

April 30, 2015

Re: 2015 Watermain Cleaning and Structural Lining Project

Dear Resident/Owner:

The City of London has awarded a contract to Fer-Pal Construction Limited for the 2015 Structural Lining Program. The work will include the cleaning and structural lining of existing watermains on the following streets including restoration of roadways, curb and gutters, sidewalks, driveways, and boulevards that are disturbed during construction:

- **Middlewoods** from Lawson Road to Sarnia Road, **Brentwood Crescent** from Middlewoods to Middlewoods, Brentwood Place, **Lonsdale Drive** from Maldon Road to Bromleigh Avenue, **Heathcote Avenue** from Lonsdale Drive to Leyton Crescent, **Bromleigh Avenue** from Lonsdale Drive to Leyton Crescent and Lawson Road from Wonderland Road to Wychwood Park.

The above work is scheduled to begin around May 7, 2015 and expected to be complete around the end of August 2015. For information on this and other City construction projects, please visit the following link: www.london.ca/roadwork

As part of our on-going rehabilitation program, we must periodically recondition sections of London's water distribution system to continue to provide you with a high quality water supply which is secure and reliable.

The cleaning and lining method involves two processes. The first is the scraping the inside of the main to remove accumulated mineral deposits. The second part of the work involves the installation of a structural liner inside of the freshly cleaned pipe. This liner renews the pipe and can provide a new life of over 50 years. These works benefit your home or business by improving water quality and increasing flow capacity, and thereby providing added fire protection to your neighborhood without having to excavate the entire roadway.

Lead Water Service: It has been determined that the streets scheduled for rehabilitation this year are either not within the limits of the lead service pipe area or have had their lead services replaced and therefore are excellent candidates for watermain cleaning and structural lining and not full replacement.

Water Service: While work is in progress, residents and businesses along the construction route will be provided with temporary water supply. Temporary connections will be made through the outside tap that runs into the basement. Prior to connection the temporary watermain will be disinfected and tested to ensure it meets all potable water standards. By-pass piping will be laid along the curbs or edges of the road on each side of the street affected. Minor interruptions of water supply will occur during the change over, but you will be contacted at least 24 hours prior to the scheduled interruption. If water pressure does not return to normal levels after the completion of the project, please contact **Water Repairs** at **661-4739**. The City of London and Fer-Pal Construction Limited will make every effort to ensure normal water service is maintained at all times. We appreciate your patience during these disruptions.

Note: Due to system requirements and water source requirements some of the neighbouring homes and streets may be provided with temporary water services or have by pass piping in front of their homes during this time period.

By-Pass Water Blow-off: There will be times, especially during warmer weather that the temporary by-pass piping will require the blow off of water into roadways or catchbasins. This is to ensure proper chlorine residual is maintained in the drinking water.

Water Billing: Water billing will continue to occur during this period based on estimated average water consumption.

Street Access: Once construction begins, all efforts will be made to minimize inconveniences and delays. Occasional delays may be experienced but street access will be maintained for local traffic and emergency vehicles.

Garbage and recycling collection: The City of London and Fer-Pal Construction Limited will make every effort to maintain garbage and Blue Box collection operations during construction. Fer-Pal Construction Limited will assist in the collection and transportation of garbage and recycling if your pick-up point is blocked by construction. We recommend that you clearly label your containers with your name and/or address. For further information on your **Garbage Collection or Blue Box service**, call the City of London at **661-4585**.

Vibration – protect valuables: Use of heavy equipment during construction can cause vibration. Please ensure that you have protected any valuables susceptible to damage.

Privately owned lawn-watering systems: Property owners who have privately owned lawn sprinkler systems on city property are responsible for the removal and re-installation of the system if it is in the way of construction activities.

Nursery sod: Nursery sod will be used to reinstate boulevards and other grassed areas affected by the construction operation. To ensure these areas have established a strong and healthy root system, the City's contract requires the Contractor to water and maintain the newly placed sod for 60 days following placement. During this 60 day maintenance period, the City is asking property owners to participate in the watering process to encourage growth.

Beyond the 60 days, all turf maintenance and watering of newly placed sod reverts back to the individual property owner as it was prior to construction. At that time the City is unable to respond to any concerns regarding the failure of the restored areas to flourish as a result of the lack of watering. Normal watering restrictions do not apply to newly seeded or sodded areas. For tips on lawn care, the city offers information on its internet site at: www.lawncare.london.ca.

Contact Information: The City's full time water inspector **Mr. Ian Gilmore** may be reached on-site or by telephone at **(226) 448-4275** during construction to answer any questions. **Mr. Dave Chromczak**, Water Engineering Technologist, Water Engineering Division, will be the City's representative for the project and can be contacted at **(519) 661-2500 ext. 8439**.

Every effort will be made to minimize the inconvenience to you, your neighbors, and the general public. Please contact the Mr. Gilmore if you experience any construction related problems. The City of London **Emergency Dispatch** number for water problems after regular working hours is **(519) 661-5800 ext 5585**.

Sincerely,



Patricia Lupton, P.Eng.
Environmental Services Engineer
Water Engineering Division

cc: Councillor Phil Squire
Fire Department
Police Department
Central Ambulance and Communications Centre
Fer-Pal Construction Ltd.
Corp. Commissionaires
John Braam
Jay Stanford
Justin Lawrence
Don Durkee
Jason Wills
London Transit Commission

2015 Watermain Cleaning and Structural Lining – Location Map



